

VOYAGE

B E L E K

2020 / 2021 WINTER CONCEPT

GENERAL INFORMATIONS

Hotel Name	Voyage Belek Golf & Spa	Year of Construction	01.05.2007
Category	5* HOTEL	Last Renovation	201 – 2020 Winter
Size	93.500 m ²	Board	Ultra All Inclusive
Location	İskele Mevkii Belek Antalya	Season	01.11.2020 - 31.03.2021
Telephone	+90 242 710 25 00	Number of Rooms	596
Fax	+90 242 715 33 75 – 76	Number of Beds	1200
Website	www.voyagehotel.com	Air Conditioning	Heating and cooling – 24 hours VRF Air-Con
E-mail	belek@voyagehotel.com	Number of Floors	Main block (7 floors), A Block land view (6 floors) and B Block land view (5 floors)
Call Centre	+90 444 90 60	Number of Lifts	8 (Main block has 4 lifts, A and B block each have 2 lifts)
Transfer	Taxi in front of the hotel available, 24-hour private transfer service available for a fee	Pets	Not allowed
Accepted Credit Card	Master, Visa	Internet/Wireless	Communal areas and rooms (24 hours, free of charge)
Languages	Turkish, English, German, Russian	Other	Skateboarding, skating, scooters are not accepted inside the building Drone (hotel does not accept the usage inside or outside of the building)

DISTANCES

Antalya Airport	35 km
Antalya City Center	45 km
Nearest Town	2 km (Belek)
Nearest Hospital	10 km
Golf Course	1 km (Montgomerie Golf Course)

POOLS

- Operating hours of indoor pool 08:00 – 20:00
- Operating hours of heated outdoor pool 08:00 – 18:00
- Adult beach club is open for all our guests including children during the winter

Pool	Outdoor	Indoor	Fresh water	Heated	Depth (cm)	Area (m ²)
Heated Outdoor Pool	✓		✓	✓ (according to weather conditions)	140	400
Indoor Pool		✓	✓	✓	140	222
Indoor Kids Pool		✓	✓	✓	35	22

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ROOMS

Common services offered to all rooms

- Digital key system
- Daily restocking of the minibar with 0,5lt water, Coca Cola, Coca Cola light, Fanta, Sprite, Efes Beer, milk, chocolate milk, chocolate wafer, packet of nuts
- Body lotion, shampoo, hair conditioner, shower gel, box of soap, body sponge, tooth kit, shower cap, nail file, make-up cotton, cotton buds
- As per legislation 4207 of the smoking law usage of Tobacco and Tobacco products are prohibited in all closed and partially closed work and public places throughout Turkey
- No smoking rooms
- There are 6 Adapted rooms (2 in main block, 2 in A Block and 2 in Bungalow.) The bath width 95 cm and main door width 90 cm, balcony door width is 166 cm
- There are no connection rooms in standard room category
- Extra sofa bed for the 3rd and vault bed for the 4th person can be installed in standard rooms

Room Category	m ²	Facilities	Min/Max Occupancy
MAIN BUILDING STANDARD ROOM SIDE SEA VIEW	32 m ²	1 bedroom – 1 double bed or 1 twin beds, 1 sofa, VRF air-con, laminate floor, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, separate shower, separate WC, dressing room, bathrobe & slippers, hair dryer, make up mirror, balcony, tea & coffee set up, kettle	2 adults + 2 children / 3 adults + 1 infant
MAIN BUILDING FAMILY ROOM SIDE SEA VIEW	60 m ²	2 bedrooms – 1 double bed and 2 sofa beds, for the 5th person an additional extra fold up bed is provided, VRF air-con, laminate floor, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, 2 separate showers, 1 separate WC, dressing room, bathrobe & slippers, hair dryer, make up mirror, balcony, tea & coffee set up, kettle	2/5 adults
A BLOCK STANDARD ROOM LAND VIEW	32 m ²	1 bedroom – 1 double bed or 1 twin beds, 1 sofa, VRF air-con, laminate floor, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, Kettle, telephone, separate shower, separate WC, dressing room, bathrobe & slippers, hair dryer, make up mirror, balcony, tea & coffee set up, kettle	2 adults + 2 children / 3 adults + 1 infant
A BLOCK FAMILY ROOM LAND VIEW	52 m ²	2 bedrooms – 1 double bed and 2 sofa beds, VRF air-con, laminate floor, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, 2 separate showers, 1 separate WC, dressing room, bathrobe & slippers, hair dryer, make up mirror, balcony, tea & coffee set up, kettle	4 adults+ 1 infant
B BLOCK STANDARD ROOM LAND VIEW	32 m ²	1 bedroom – 1 double bed or 1 twin beds, VRF air-con, laminate floor, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, separate shower, separate WC, dressing room, bathrobe & slippers, hair dryer, make up mirror, balcony, tea & coffee set up, kettle	2 adults + 1 child + 1 infant / 3 adults
B BLOCK FAMILY ROOM LAND VIEW	60 m ²	2 bedrooms – 1 double bed and 2 sofa beds, for the 5th person an additional extra fold up bed is provided, VRF air-con, laminate floor, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, 2 separate showers, 1 separate WC, dressing room, bathrobe & slippers, hair dryer, make up mirror, balcony, tea & coffee set up, kettle	2/5 adults
BUNGALOW SUPERIOR STANDARD	37 m ²	1 bedroom, 1 double bed, 1 sofa, VRF air-con, laminate floor, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, separate shower, separate WC, dressing room, bathrobe & slippers, hair dryer, make up mirror, balcony, tea & coffee set up, kettle	2 adults + 2 children / 3 adults + 1 infant
DUPLEX VILLA GARDEN	75 m ²	Upstairs: 1 double bed, separate shower, separate WC, dressing room. Downstairs: 1 bedroom with 2 sofa beds, wardrobe, separate shower, separate WC, VRF air-con, laminate floor, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, bathrobe & slippers, hair dryer, make up mirror, balcony, terrace, tea & coffee set up, kettle	4 adults + 1 infant

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SPECIAL ROOM CATEGORIES

DELUXE ROOM (30 m², included with terrace 60 m² • in main building • with side sea view)

Features: 30 m² large bedroom, 1 double bed, 1 sofa, make up chair, LCD / Satellite TV, Music Channel from the TV, VRF Air-con, laminate floor, maxi bar, digital safe, telephone, mini coffee machine, kettle, tea & coffee set up, separate shower, separate WC, dressing room, bathrobe & slippers, hair dryer, make up mirror, 30 m² roof terrace (1 Jacuzzi on the terrace, 2 sun beds, – according to weather conditions -, 1 parasol, – according to weather conditions -, 1 coffee table and 2 chairs)

Min. / Max. occupancy: 2 adults+1 child

VIP services:

- Express c/in and c/out (c/in 14:00 o'clock, c/o 12:00 o'clock)
- Guests are greeted by the Guest Relation and accompanied to their room
- On arrival a bottle of wine and chocolate platter in the room
- Breakfast in the room on request (08:00 -11:00)
- Priority for A' la carte Restaurant reservations
- Daily replenished of an upgraded maxi bar
- In the maxi bar; cans of Coke, cans of Fanta, cans of Sprite, bottled soda, fruit juice, can of Efes Beer, Miller beer, bottled Efes Light, water, milk and chocolate milk, Gin 5cl, Whiskey 5cl, Raki 5cl, Vodka 5cl, pack of crisps, wafer and nuts, 18cl white wine, 18cl red wine
- Daily fresh seasonal fruits
- Daily pastry service to the room
- Coffee/tea set in a tray – up (In the tray 4 cups, 4 teaspoons, sugar cup, 4 small water bottles, tea varieties, coffee box, powdered milk and a kettle)
- VIP Room set up- toiletries (shampoo, hair conditioner, shower gel, soap, body lotion), slippers, box of napkins, hand towels, bathrobe, bath glove, beach towels, nail file, cotton buds, make up cotton, shower cap, shoe horn, shoe polish, sewing kit, shaving kit, tooth kit, comb
- Turndown service

KING SUITE (285 m² with terrace – in Main Building – with Direct Sea View)

Features: 2 bedrooms (39 m² + 39 m²) (1 double bed and 1 twin beds), 1 living room (43 m²), VRF Air-con, laminate floor, maxi bar, digital safe, LCD / Satellite TV, Music Channel from TV, fully furnished living room and dining area, mini coffee machine, tea & coffee set up, 2 separate showers, separate WC, dressing room, bathrobe and slippers, towels, hair dryer, make up mirror, 160 m² roof terrace with Jacuzzi, (sunbeds, parasol, 2 chairs, 1 coffee table – according to weather conditions -).

Min. / Max. occupancy: 4 / 6 adult

VIP services:

- Express c/in and c/out (c/in 14:00 o'clock, c/o 12:00 o'clock)
- Guests are greeted by the Guest Relation and accompanied to their room
- Breakfast in the room on request (08:00 -11:00)
- Free room service between 08:30 -24:00
- Free laundry service
- VIP care by the guest service. King Suite guests are called a day before their arrival and will be asked for the travel details including their arrival and departure times and whether they have any special requests (transfer, a' la carte reservations etc.)
- If transfer is required, private Airport transfer is organized by VIP Guest Relations Department for a certain fee
- Welcome Set up: Wine 70 cl, Tekirdağ Raki 70 cl, Gordon Gin 70 cl, Smirnoff Vodka 70 cl, J&B 70 cl, nuts and chocolate platter
- Priority for A' la carte Restaurant reservations
- Maxi bar restocked daily with cans of Cokes, cans of Fanta, cans of Sprite, soda, Fruit juice, can of Efes Beer, Miller Beer, Bottled of Efes Light Beer, water, milk and chocolate milk, Gin 5cl, Whiskey 5cl, Raki 5cl, Vodka 5cl, 18 cl red wine, 18 cl white wine, 1 packet of crisps, nuts and wafer
- Daily fresh seasonal fruits platter
- Daily pastry service to the room
- Coffee/Tea Set-up in a tray (4 cup set, 4 tea spoons, sugar cup, 4 small water bottles, tea varieties, coffee box, powdered milk and a kettle).
- VIP Room Set-up toiletries (shampoo, hair conditioner, shower gel, soap, body lotion), slippers, box of napkins, hand towels, bathrobe, beach towels, nail file, cotton buds, make up cotton, shower cap, shoe horn, shoe polish, sewing kit, bath glove, shaving kit, tooth kit, comb.
- Turn Down Service

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LAGUNA DUPLEX VILLA (90 m², 75m² • in the Lagoon Area • Pool and Garden view)

Features: **Upstairs:** 1 double bed, separate shower, separate WC, dressing room. **Down stairs:** A bedroom with 2 sofa beds, for the 5th person an additional extra fold up bed or a sofa bed is provided, wardrobe, separate shower, separate WC, VRF air-con, laminate floor, maxi bar, digital safe, LCD / Satellite TV, Music Channel from the TV, mini coffee machine, tea & coffee set up, telephone, bathrobe and slippers, towels, hair dryer, cosmetic mirror, balcony, terrace, direct pool access from the room

Min. / Max. occupancy: 4/5 adult + 1 infant

VIP Services;

- Express c/in and c/out (c/in 14:00 o'clock, c/o 12:00 o'clock)
- Guests are greeted by the Guest Relation and accompanied to their room.
- Welcome set up with wine and chocolate platter.
- Breakfast in the room on request (once per stay between 08:00 -11:00)
- Maxi bar restocked daily with soft and alcoholic drinks; cans of Cokes, cans of Fanta, cans of Sprite, bottled soda, Fruit juice, milk and chocolate milk, cans of Efes Beer, Miller beer, bottled of Efes Light beer, water, Gin 5 cl, Whiskey 5 cl, Rakı 5 cl, Vodka 5cl, 1 packet of crisps and wafer, 18 cl red wine, 18 cl white wine
- Daily Fresh and seasonal fruit plate
- Daily pastry service to the room
- Coffee/Tea Set-up in a tray (4 cups, 4 tea spoons, sugar cup, 4 small water bottles, tea varieties, coffee box, powdered milk and a kettle)
- VIP Room set up- toiletries (shampoo, body lotion, shower gel, hair conditioner, soap), slippers, box of napkins, hand towels, bath rope, beach towels, nail file, cotton buds, make up cotton, shower cap, shoe horn, shoe polish, sewing kit, shaving kit, bath glove, tooth kit, comb.
- Turn Down Service

FOOD & BEVERAGES

- 2 Main restaurants (+16 Adult Restaurant, Main Restaurant), Cuisine24, 3 A' la Carte Restaurants, 1 Snack, 5 bars, 1 patisserie, 1 kids' restaurant
- Breakfast, Lunch and Dinner are open buffets at the +16 Adult Restaurant, Main Restaurant and Cuisine24 restaurant serves continuously as a la carte menu
- The total capacity of the Degusto Main Restaurant is 950 people (700 people indoor, 250 people outdoor terrace)
- The total capacity of the Degusto +16 Adult Restaurant is 250 people (150 people indoor, 100 people outdoor terrace)
- There is a kid's buffet, a food preparation corner for Babies, Diet corner and show cooking at the main restaurant.
- In the main restaurant and at the vitamin bar 3 different fruits and vegetables are freshly pressed and served. (Orange and depending on the season either 2 fruits or 2 vegetables)
- High chair is available at the Degusto Main Restaurant, Snack, a la carte restaurants and Cuisine24
- All beverages served to the tables
- Deluxe beverages (Champagne, bottled wine and deluxe alcoholic beverages) are at extra charge
- Cuisine24 - 24hour food and beverage service without charge

Breakfast	Degusto Main Restaurant	07.00 – 11.00
Lunch		12.30 – 14.30
Dinner		18.30 – 21.00
Breakfast	Degusto Adult Restaurant (+16)	07.00 – 10.30
Lunch		12.30 – 14.30
Dinner		18.30 – 21.00
Snack	Adult Beach Club	12.30 – 16.00
Cuisine24	Cuisine24	24 hours
Kids buffet breakfast	Degusto Main Restaurant	07.00 – 11.00
Kids buffet lunch		12.30 – 14.30
Kids buffet dinner		18.30 – 21.00
Patisserie	Patisserie Café Lounge	11.00 – 18.00
Ice Cream (Algida package and Carte Dor on cone)	Patisserie Café Lounge, Beach Club	10.30 – 18.00
Room Service	Extra charge	24 hours

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A LA CARTE RESTAURANTS

Cuisine	Place	Opening Times	Capacity	Free	Extra
Wen - Chinese Restaurant	Main building / Ground Floor	19.00 – 22.00	75 people	✓	
Buzuki - Fish Restaurant	Outside /Indoor	19.00 – 22.00	75 people	✓	
Carino - Steakhouse Restaurant	Outside /Indoor	19.00 – 22.00	75 people		✓

- Reservations for the a la carte restaurants can be made between 09:00-12:00 by calling 8888 from your room. Paid a la carte restaurant reservations can only be made by the Guest Relations.
- Subject to availability, free a' la carte restaurants can be used once per stay with reservation. Group reservations for maximum of 10 people can be made. If group reservations are more than 10 people, a charge will be applied and priority bookings can be made.
- At Carino Restaurant 50% discount for children up to 12 years is applied. There is also offered a free children's menu for children. Please contact the Guest Relation Desk for further information
- High chair and kids' menu provided in all a la carte restaurants

BARS

	Bar	Opening Times	Free	Extra
<p>Raki: Efe, Yeni Raki, Tekirdağ, Efe Gold, Efe Yaş Üzüm</p> <p>Wine: 2 varieties of house wine</p> <p>Beer: Efes Pilsen, Efes light, Efes Malt, Beck's, Bomonti, Bud, Miller, Corona, Carlsberg, Bomonti Red Ale</p> <p>All soft drinks: Cappy fruit juice, Coca-Cola, Coca-Cola Light, Fanta, Sprite, mineral water, Schweppes tonic, Uludağ lemonade, Fusetea, ayran, water, Energy Drink</p> <p>Hot drinks: Coffee (Bean), Cappucino, Latte, Turkish coffee, Turkish tea, herbal tea varieties</p> <p>Fresh juice: 3 varieties of fresh fruit juice</p>	Degusto Main Restaurant Bar	12.30 – 14.30 18.30 – 21.00	✓	
<p>Raki: Efe, Yeni Raki, Efe Gold, Sarı Zeybek, Efe Yaş Üzüm</p> <p>Wine: 2 varieties of house wine</p> <p>Beer: Efes Pilsen, Efes light, Efes Malt, Beck's, Bomonti, Bud, Miller, Corona, Carlsberg, Bomonti Red Ale</p> <p>Vodka: Absolut (Blue, Pears, Raspberry, Mandarin), Smirnoff (g. apple, north), Russian Standart, Finlandia Votka, Keglevich Votka (strawberry, melon, peach), Luksusowa</p> <p>Whiskey: Jim Beam, Ballantine's, Jack Daniel's, Chivas Regal, Dewar's, Long John, Jonny Walker Red Label, J&B, Jameson, Black Label, Dimple, Gentlemen Jack, Jack Daniels Honey, Glenlivet, VOT 69</p> <p>Tequila: Mariachi, Olmea Silver, Olmea Gold, El Jimodar</p> <p>Vermouth: Martini Dry, Martini Rosso, Martini Bianco, Garrone Bitter, Garrone Dry, Garrone Rosso, Garrone Bianco</p> <p>Gin: Beefeater, Gilbey's, Gordon's, Stamford, Tanqueray Dry</p> <p>Rom: Bacardi, Havana C. Anejo 3 Years, Captain Morgen Gold, Captain Morgen White, Cachaca Janeiro</p> <p>Cognac: Sorau Brandy, Napoleon Brandy, ST-Remy VSOP, Metaxa</p> <p>Liquor: Archers, Campari, Safari, Kahlua, Bakers Irish Cream, Baileys Irish Cream, Malibu And Local Liquor Varieties, Batida De Coco, Fernet Branca, Jagdtraum, Jagermeister, Sambuca Morena, Ramazotti Amor, Sheridan's, Aperol, Cardinal Melon, Grappa.</p> <p>Soft Drinks: Energy Drink, Cappy Fruit Juice, Coca-Cola, Coca-Cola Light, Fanta, Sprite, Soda, Schweppes Tonic, Uludağ Lemonade, Fusetea, Ayran, Pet Bottled Water</p> <p>Hot drinks: Coffee (Bean), Espresso, Cappuccino, Latte, Turkish Coffee, Turkish Tea, Herbal Tea and Fruit Tea varieties</p>	Adult Pool Bar	10.00 – 17.00	✓	
	Bloom Bar	10.00 – 00.00	✓	
	Patisserie Bar	09.30 – 00.00	✓	
	Lobby Bar (at the reception)	24 hours	✓	
	Barroom	10.00 – 00.00	✓	
	Cuisine24	24 hours	✓	
	Vitamin Bar	10.00 – 20.00	✓	
Cold nonalcoholic drinks, 3 kind of fruit juice, fruit teas				

Warning: Beverage brands may be subject to change if importation is stopped due to custom regulations and / or supplier is unable to provide some of them during the season.

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TUGI KIDS WORLD

- TUGI Kids World operation hours 10:00 –18:00 / 20:00 - 22:00 (01.11. - 31.03., the TUGI Kids' World is located in the main building)
- 3 – 6 ages Mini Club, 7 – 9 ages Midi Club, 10 – 12 ages Maxi Club
- 0 – 2,99-year-old children can attend in mini club under the supervision of their parents
- The opening hours of the children's club may vary

SMILING BABIES

	Provided Services	Free	Extra
Reception	Baby stroller**	✓	
Room	Baby cot, baby bath, baby set up (shampoo, shower gel, soap) baby bathtub and a net*, potty*, toilet seat*, baby phone**, bedside lamp*, baby cam**, digital thermometer*, multi-socket*, steam inhaler**, baby nose aspirator*, bottle warmer**, at the Mini Bar milk, chocolate milk, chocolate wafer. There are 4 children channels and 1 baby channel.	✓	
Main Restaurant	Kids Restaurant, kids buffet, high chair, microwave, baby bottle sterilizer, blender, fruit yoghurt, milk and chocolate milk, fruit juice, baby biscuit, baby food in jar 125gr., chicken and meat bullion soup, boiled vegetable (for the preparation of porridge and soups)	✓	
Pool	Swim nappies	✓	
Room & mini club	Private baby sitter		✓

* Upon request ** On request and subject to availability, with deposit

HONEYMOON CONCEPT

- Bouquet on arrival in the room, fruit platter and sparkling wine in the room on arrival day
- Bathrobe, slippers and one rose on the bed, room decoration
- One off honeymoon breakfast service to the room(the guest relations will contact the honeymoon couples)
- Reservation priority in one of the included a la carte restaurants
- 30 % discount for a massage at the SPA center (only once)
- A complimentary photo from the hotel photographer

OTHER SERVICES

Free	Extra
<ul style="list-style-type: none"> • Parking lot (max. 100 car) • Towel, sunbeds, parasols (at the beach and pool) • Steam Bath, Turkish Bath, Shock shower and Sauna • Comfort Zone • Nurse (24 hours) • Postal Service (Stamps are extra charge) • Safe at the reception, postal service (postage stamp with fee) • Shuttle for Montgomerie Golf Course (for golfers) • On birthdays/anniversaries: Reservation priority for an à la carte restaurant as part of the Ultra All Inclusive, after dinner a birthday cake will be served, birthday card and champagne in the room 	<ul style="list-style-type: none"> • Laundry services • Shops: Photo shop, Silver & Watch shop, Jewelry, Hair dresser, Brands Boutique, Mini Market, Optic, Leather & Bag shop • Doctor (Upon Request) • Telephone and Fax • Photocopy • Sense Spa & Wellness treatments

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ENTERTAINMENT & ACTIVITIES

Free	Extra
<ul style="list-style-type: none"> • Fitness Center, Aerobics, Step* • Boccia, Badminton, Darts* • Rifle shooting, Archery* • Beach Volleyball* • Table tennis (Ball and Rackets) * • Mini Golf (ball & club) • Tennis (2 tennis hard courts, ball & racket) • Day and evening activities • Game room (Game center computer games) is free of charge, to play is limited by the credit given) ** 	<ul style="list-style-type: none"> • Tennis Lessons • Montgomerie Golf Course (18 holes) • Airport Transportation • CIP Lounge & Fast Track

*Weather permitting

**Free to play on the game machines is limited by the given credit

CONGRESS & MEETINGS

SALOONS	Size (m ²)	Height (m)	Length (m)	Width (m)	Classroom	Theatre	U shape	Gala Style (10 pax)	Gala Style (12 pax)
JUPITER-1-2-3	835	4,20	20,60	42,70	520	800	96	560	672
JUPITER-1-	275	4,20	20,60	14	174	270	63	160	192
JUPITER-2-	285	4,20	20,60	14,70	180	252	63	180	216
JUPITER-3-	275	4,20	20,60	14	174	270	63	160	192
VENUS	62	3,80	10	6,20	78	112	33	50	60
FOYER	300	4,20							

AWARDS & CERTIFICATE

2020

OTEL PUAN AWARD
RECOMMENDED ON HOLIDAYCHECK
TRIPADVISOR TRAVELLERS CHOICE – TOP 25 BEST OF THE BEST – WORLD'S 19th, EURO'S 7th & TURKEY'S 4th BEST ALL-INCLUSIVE HOTEL

2019

OTEL PUAN AWARD
RECOMMENDED ON HOLIDAYCHECK

2018

RECOMMENDED ON HOLIDAYCHECK
STARWAY WORLD BEST HOTELS AWARDS
STARWAY WORLD BEST HOTELS AWARDS 'Child-Friendly Hotel'
THOMAS COOK SUNNY HEART SILVER WINNER
TRAVEL REPUBLIC HOTEL AWARDS
TRAVEL REPUBLIC AWARD

2017

BOOKING.COM GUEST REVIEW AWARD
BOOKING.COM GUEST REVIEW AWARDS
HOLIDAYCHECK RECOMMENDED
9.OTELPUAN BEST HOTEL
RECOMMENDED ON HOLIDAYCHECK
STARWAY WORLD BEST HOTELS ODEON
THOMAS COOK DE NOMINEE SUNNY HEART
THOMAS COOK UK SUNNY HEART FAMILIES
TRAVEL LIFE GOLD AWARD 2017 – 2019
TUI ENVIRONMENTAL CHAMPIONS AWARDS

2016

BOOKING.COM GUEST REVIEW AWARD
CORENDON - HOTEL OF THE YEAR AWARD
HIGHLY RECOMMENDED ZOOVER AWARD
OTEL PUAN BEST HOTEL
JET2 QUALITY AWARD

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THOMAS COOK UK – SUNNY HEART
BEST ALL INCLUSIVE – GOLD
THOMAS COOK UK SUNNY HEART AWARD
TRAVELLERS CHOICE TRIP ADVISOR
TRAVELLERS CHOICE TRIP ADVISOR
HD EUROPE'S NO.3 &
WORLD'S BEST 9TH HOTEL IN HD CATEGORY
TUI HOLLY
TUI TOP QUALITY

2015

BOOKING.COM GUEST REVIEW AWARD
KIDS HOLIDAYTIP
HOLIDAYCHECK AWARD
HOTELTEST TOP HOTEL
HOLIDAYTEST.DE PROVEN QUALITY AWARD
OTEL PUAN BEST HOTEL
SCHAUINSLAND TOP HOTEL PARTNER
STARWAY WORLD BEST HOTELS ODEON
THOMAS COOK CERTIFICATE OF PROVEN QUALITY
THOMAS COOK DE NOMINEE SUNNY HEART
THOMAS COOK UK SUNNY HEART AWARD
TRAVELLERS CHOICE TRIP ADVISOR HD EUROPE'S NO.1 & WORLD'S BEST 4TH HOTEL IN HD CATEGORY
TRAVEL LIFE GOLD AWARD 2015 – 2017
TUI HOLLY
TUI TOP QUALITY
TUI BEST FIRST CHOICE PREMIER ACCOMMODATION
ZOOVER AWARD

2014

CORENDON WINNER HOTEL OF THE YEAR AWARD
GREEN STAR
HOLIDAYCHECK AWARD
HOLIDAY CHECK QUALITY SELECTION AWARD
OTELPUAN BEST HOTEL
SCHAUINSLAND TOP HOTEL PARTNER
STARWAY WORLD BEST HOTELS ODEON
TOP HOTELS RU HONEYMOON
TRIP ADVISOR CERTIFICATE OF EXCELLENCE
TUI ENVIRONMENT AWARDS
TUI UK & IRELAND PREMIER ACCOMMODATION GOLD MEDAL
WORLDBERRY TEZTOUR
ZOOVER AWARD

2013

CORENDON BEST FOOD
HIGHLY RECOMMENDED ZOOVER AWARD
HOLIDAYCHECK AWARD
HOLIDAY CHECK QUALITY SELECTION AWARD
OTEL PUAN BEST HOTEL
STARWAY WORLD BEST HOTELS ODEON
TRAVEL LIFE GOLD AWARD 2013 – 2014
TRAVELLERS CHOICE TRIP ADVISOR
HD EUROPE'S NO.1 & WORLD'S BEST 11TH HOTEL IN HD CATEGORY
TUI UK & IRELAND PREMIER
ACCOMMODATION GOLD MEDAL

2012

ALTIN PUAN AWARD
HIGHLY RECOMMENDED ZOOVER AWARD
HOLIDAYCHECK AWARD
HOLIDAY CHECK QUALITY SELECTION AWARD
ODEON CORAL TOP 100 HOTEL
TRAVEL REPUBLIC AWARD
TRAVELLERS CHOICE TRIP ADVISOR
TRIP ADVISOR CERTIFICATE OF EXCELLENCE
TUI UK & IRELAND PREMIER ACCOMMODATION GOLD MEDAL
TUI HOLLY
WORLDBERRY TEZTOUR

2011

ALTIN PUAN AWARD
THANKS 2U AWARD

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2020 / 2021 WINTER CONCEPT

THOMAS COOK CERTIFICATE OF EXCELLENCE
TRIP ADVISOR CERTIFICATE OF EXCELLENCE
TUI UK & IRELAND PREMIER ACCOMMODATION GOLD MEDAL
ZOOVER RECOMMENDED HOTEL

2010

ALTIN PUAN AWARD
TOP HOTELS RU

2009

OTEL PUAN SILVER POINTS AWARD

2008

OTEL PUAN THE MOST ROMANTIC HOTEL AWARD
NECKERMANN PRIMO

9001 QUALITY MANAGEMENT SYSTEM – CERTIFICATE BY GLOBAL GRUP
14001 ENVIRONMENT MANAGEMENT – CERTIFICATE BY GLOBAL GRUP
18001 EMPLOYMENT HEALTH AND FOOD SAFETY MANAGEMENT SYSTEM – CERTIFIED BY GLOBAL GRUP
22000 QUALITY MANAGEMENT SYSTEM – CERTIFICATE BY GLOBAL GRUP

Join the Happiness